

DevOps Accelerator

Business challenge

The role of IT is more demanding and complex than ever — and end users continue to raise the bar on expectations. As a result, traditional IT teams struggle to manage day-to-day operations while also driving innovation and speeding time to market. The path to success involves big changes — streamlining processes, maximizing tools and improving efficiencies in the workforce, to name a few.

Adopting a DevOps model can increase the flow of features into production while preserving reliability, security and stability. However, many of these adoption efforts fail. The wrong approach is often used, or critical aspects of organizational and cultural change are ignored.

How we help

With Insight, you'll get a dedicated team of transformation experts and a proven framework to ensure a successful transition. Our DevOps Transformation Service is a unified, phased approach that includes Organizational Change Management (OCM), Agile practices and DevOps. Using an expansive pool of resources, we'll assess your needs, pinpoint the right value streams, coordinate teams to implement plans and even scale your transformation when the time is right — measuring and tracking progress every step of the way.

Here are some of the things we bring to the table:

- Premier Scrum.org partner
- Experts in product management, User Experience (UX), development, QA, security and operations
- Deep experience with DevOps adoption

Preparing for transformation

To ensure your success with this transformation accelerator, here are a few things to keep in mind:

- Prioritization and engagement for this initiative is a must, especially for relevant team members, senior leadership and those who will be directly involved in the transformation effort.
- You and your teams must be open to the transformative nature of this engagement, which will likely involve structural and cultural change.
- Insight developers may require direct access to application source code.

Duration

Varies

Benefits

- **Establish a stronger culture** of trust & continuous improvement.
- **Increase velocity & value** of product delivery.
- **Improve quality** of features & reliability of service.
- **Boost efficiencies** & free up time for innovation.

Related offers

DevOps Fast Start

Get started.

To learn about pricing and how to begin, contact alliances@insight.com.

Our proven process

Discover 	Plan 	Transform 	Expand 
Our DevOps teammates will work with you to understand the current state of your environment.	We'll create an initial plan for the current iteration of your DevOps transformation goals.	A dedicated coach and team will deliver value faster, more reliably and with higher quality. This will be measured by performance metrics.	Your transformation will be scaled to include additional value streams and/or teams.
Duration			
1-3 months	1 – 2 months	6+ months	2 – 4 weeks
Team			
Transformation leads (OCM, Agile, technical)	Transformation leads (OCM, Agile, technical)	Coaches selected to meet the needs of the team(s) ramping up on DevOps. Coaches may include OCM, Agile, UX, development, QA, security and operations.	Transformation leads (OCM, Agile, technical)
Activities			
<ul style="list-style-type: none"> • Begin kick-off meeting(s). • Seed your DevOps Center of Excellence team. • Conduct current-state assessment via surveys and interviews. 	<ul style="list-style-type: none"> • Select one or two value streams and create detailed value stream mappings. • Propose plans for organizational changes (this includes a DevOps governance model, the end-to-end delivery process, an executive roadmap and more.) • Conduct planning workshops on training, coaching, transformation, communication, resistance management, expansion, etc. 	<ul style="list-style-type: none"> • Isolate selected team(s). • Implement the various plans and roadmaps such as OCM, training, coaching, communication, etc. • Gather metrics as planned. • Assess progress via surveys and interviews. 	<ul style="list-style-type: none"> • Spin up new teams. • Update and implement transformation plan. • Continue to gather and expand metrics. • Assess progress via surveys and interviews.
Deliverables			
<ul style="list-style-type: none"> • Transformation charter • List of product families, value streams and teams • Assessment report 	<ul style="list-style-type: none"> • Detailed plan for the first/ next transformation iteration, including the selected value stream(s), goals, metrics, etc. • Initial/updated OCM roadmap 	<ul style="list-style-type: none"> • Compiled metrics and feedback • Teams will be delivering value through digital solutions. 	<ul style="list-style-type: none"> • Compiled metrics and feedback • More teams will be delivering value through digital solutions.