Insight

Microsoft Teams Calling PoC

Collaborate with Calling from Microsoft Teams.

Business challenge

Maintaining a collaborative environment across a dispersed workforce is a challenge for organizations of any size. Finding, implementing and adopting a user-friendly solution for communications is no small task.

Microsoft Teams® helps unite your workforce with solutions like Teams Calling. Find out whether Microsoft® Teams Calling is the right fit for your workforce and how to deploy it to your best advantage when you partner with Insight.

Our solution

Insight's Microsoft Teams Calling Proof of Concept (PoC) engagement will help you evaluate all that Teams Calling and Voice has to offer. Allow our Microsoft Teams experts to walk you through the process of identifying and addressing your organization's unique requirements. We'll help you navigate the decision and deployment phase for Microsoft Teams Calling.

What to expect

- Get a comprehensive overview of Teams Calling capabilities.
- Discover and review your critical objectives and business requirements.
- Evaluate Teams Calling without disrupting your current environment.
- Identify risks, gaps and recommendations for deployment.
- Develop a clear roadmap for deployment success.

PoC deliverables

Your Teams Calling PoC engagement will result in several key deliverables designed to support your successful implementation of Microsoft Teams Calling:

- Comprehensive analysis
- Configuration of Teams Calling for 10 users
- Next-step recommendations
- Long-term roadmap and strategy

Benefits

- Cost-effectively test Teams Calling in your current environment.
- Discover security risks and gaps without disruption.
- Plan for efficient deployment and adoption.
- Maximize your Teams Calling investment long term.

Our partner

Microsoft

Related services

Microsoft 365 Security and Compliance Workshop

Microsoft 365 Envisioning Session

Microsoft 365 Endpoint Workshop

Microsoft Teams Meetings PoC

Workshop overview

This PoC engagement is a collaborative effort between Insight's Microsoft team and client project owners and sponsors, network architects and engineers, and relevant management and process owners. The Microsoft Teams Calling PoC is a remote engagement spanning up to four days, led by Insight's Microsoft experts through all three phases.

Planning	Analysis and configuration	Next steps
Kickoff meeting • Review expectations, goals, scope and deliverables • Introduce stakeholders and establish meeting expectations and cadence	Analysis and configuration • Four days of analysis and configuration of the Teams Calling environment • Direct routing configuration and enablement of up to 10 users • Configuration of PSTN in/outbound calling • Extension to extension dialing with 3rd party PBX	Half-day post-PoC workshop • Review of the environment • Findings from the PoC • Recommendations and next steps

Why Insight for Microsoft solutions?

Insight's strong supply chain optimization and workplace solutions combined with our data center transformation expertise and modernized applications keep business running, foster flexible work environments and put you at the forefront of innovation.

Microsoft Partner
2020 Partner of the Year Finalist
Retail Award
Solution Assessment Award
2020 Partner of the Year Winner
Customer Experience Award
United States

Gold
Microsoft Partner
Azure Expert MSP

Microsoft partner for **25+ years**

Global footprint, supporting clients in **21 countries**

16 Gold & **2** Silver competencies

8,000+ managed Enterprise Agreements (EAs)

20,000+ agreements overall

Gartner 2020 Magic Quadrant for Managed Workplace Services for the fourth consecutive year

A true end-to-end partner

Today, technology isn't just supporting the business; it's becoming the business. At Insight, we help you navigate complex challenges to develop fresh solutions and processes. We'll help you manage today's priorities and prepare for tomorrow's needs.

Global scale & coverage	Operational excellence & systems	Software DNA	Services solutions	Data center transformation	Next-generation tech skills	App dev & IoT expertise	Digital platform	Partner alignment

About Insight

At Insight, we define, architect, implement and manage Insight Intelligent Technology Solutions™ that help your organization run smarter. We'll work with you to maximize your technology investments, empower your workforce to work smarter, optimize your business and create meaningful experiences.

Insight®